

PROFESSIONAL PROFILE

CONTACT INFORMATION

Main: (781) 569-4000 Direct: (781) 569-4070 Email: ktoro@rouxinc.com Website: www.rouxinc.com

200 Summit Drive, Suite 500 Burlington, MA 01803

EDUCATION

BS, Geography/Geophysical Science - Fitchburg State College

Kirsteen Toro

Chief Operations Officer | Principal Scientist

EXPERIENCE SUMMARY

Ms. Toro is the Chief Operations Officer and a Principal Scientist at Roux with over thirty-four years of technical and operations leadership in the environmental consulting field, with the majority of her time spent on the operations side of the business. Her experience includes working as a project manager, account manager, and regional operations manager, transitioning over to the leadership operations side for the second half of her career. In these previous roles, she earned the title of Northeast Region Vice President, then Senior Vice President of Operations, ultimately managing up to 600 employees in the Northeast and Central US regions. She is currently working primarily out of our Burlington, Massachusetts office.

Ms. Toro manages and leads Roux's operations by providing leadership and management of the firm's business operations. She assumes direct management of all Operations Managers and shares responsibility for the overall performance of the offices within their geographic responsibilities. She assists in developing the firm's operational strategy, managing financial performance, and collaborating with Sector Leaders to execute the firm's strategic vision that includes, but is not limited to, finance and accounting; health and safety; business development; client relationships; staff recruiting, hiring, onboarding, and retention; employee technical training, mentoring, and retention; risk management; and HR initiatives and programs.